

Post-Event Review, 17-Dec-24		Cheryl Willoughby
A Thoroughly Friendly Day at The Encore		Director of Development & Community Engagement
Event Held: 12-Dec-24		The Encore Musical Theatre Company
Area	Description	Ideas for Next Event
Welcome Table	Kelsey Stepped in to start helping write name tags to speed up the process.	Maybe pre print name tags? Perhaps in prescreen, ask if they want anything special on their nametags? (e.g. any risks we should be aware of, such as wanderers, snackers, etc.)
Welcome Table	Welcome table - move for better flow?	Possibly in front of concessions?
What was loved :)		
	People loved the Encore bags and fidgets.	
	Everyone kept saying. "This is so special, thank you for doing this, your volunteers are awesome.	
	Volunteers enjoyed the break area, Thanks Anne D for Food	Perhaps less things that need to be refrigerated
	There was a nice variety of food items for patrons; wouldn't change it at all (chips--multiple kinds, goldfish, cookies--gluten free/nut free/vegan options, crackers, carrots, apples, rice krispie treats...)	Think providing for half of total attendance will be plenty of food (e.g. 175 people, have servings for ~80 people; specialty items less, such as gluten free); also maybe unfrosted cookies? Find another nut free option?
	One volunteer said your team thought of everything (earplugs, blankets, clearly labeled signs)	
	Training was helpful	Thank you Disability Network & DFS! Encore needs to be more organized about training next time
	Guests loved how Miss Hannagan came out during the curtain speech. (3 comments)	
	Guests LOVED meeting the cast afterwards (Several Comments)	Might want to highlight this more early on so patrons know they can meet the cast afterwards
	Many thought Lucy the Therapaws dog was Sandy. (nice touch to have her); dog was a big hit	Have a therapy dog at each Friendly event?
	Quiet Space in JoAnns room was utilized by 5 pp that I am aware of; very nice to have	
	Reverse valet was very appreciated (It was CHILLY)	Thank you DFS for the sign!
	People grateful we were doing this; happy to be there	
	Nice to have people able to be in lobby and still hearing music; doors open was great	
	Cast did a great job of working with the audience	Sarah/Miss Hannigan was great
	Great to see that most people stayed seated; people seemed to be caught up in the magic; special experience	
Questions		
	Final Count?	175
	Signage - What was good, what to improve?	Reverse valet sign good (brought by Dementia Friendly Saline); all signs good, what was missing?